

PEGA 8.4v COURSE CONTENT

1. Introduction to PEGA

- Situational LayerCake
- Application Development Studios
- Roles on PEGA Project

2. PEGA Sample Application Creation

- Custom Application Creation
- Framework & Implementation Layers
- Application ID & Version
- Application Definition
- Application Classes Layer
- Operator ID Creation

3. Class Structure Design and Class Group

- Classes (Abstract & Concrete)
- Inheritance (Pattern and Direct)
- Enterprise Class Structure
- Organization, Division and Unit
- Class Group

4. Data Modelling Design

- Introduction to Creation of Data Type
- Adding Fields, Managing & Creating Properties
- Referencing Properties & Properties Types
- Page list & Page group Properties Types

5. Ruleset Management

- Creating Rulesets in Application
- Ruleset Versioning
- Locking and Unlocking Rulesets
- Branch Ruleset

6. Case Management - 1

- Introduction to Case Management
- Creating a Case Type
- Designing a Case Lifecycle
- Introduction to Stages, Process and Steps.
- Introduction to Flow & Flow Action
- Introduction to Section
- Skin Configuration



+91 8897896600 / +91 8897896622

www.srcloudtech.com

sairaghav2013@gmail.com

- Setting a Service Level(SLA)

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7. Flow Types & Shapes

- Flow and ShapeType
- Process and ScreenFlows
- Flow ActionExplanation
- Layouts andContainers
- Designing asection

8. Case Management – 2

- ParallelProcessing
- Cascading Approval
- Routing Work toUsers
- Routing Configuration

10. Case Management – 3

- Locking
- DesignCorrespondence
- SendCorrespondence
- Unit of Work &WorkStatus

11. Debugging Tools

- Clipboard
- Tracer
- LiveUI
- LogFiles

12. Decision Rules

- DecisionTree
- Decision Table
- When Rule

13. Declarative Rules

- DeclareExpression
- DeclareOnChange
- Declare Trigger
- Declare Index

14. Integration

- Introduction toConnectors

15. Exception Handling in Integration

- Introduction to ExceptionHandling

- Introduction to Services
- WSDL
- Configuring a SOAP Integration
- Configuring Exception Handling in SOAP
- Types of Exception Handling
- Logging Messages

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16. Declarative Rules

- DeclareExpression
- DeclareOnChange
- Declare Trigger
- Declare Index

18. Introduction to Activity

- Definition
- Configuration
- Steps
- Parameters
- Security
- CommonMethods

20. PRPC Reporting

- Introduction to Reporting and ReportDefinition
- Configuring a Report Definition

22. Data Pages & Compliance

- Introduction to DataPages
- Types and Modes of DataPages
- How to Configure Data Page SourcingOption
- How to Save Data with a DataPage
- How to Access on Demand Data with DataPage

17. PRPC Database Concepts

- PEGA DB Schema Types
- Configuring a DataTable
- Basic OOTBTables
- Exposing ColumnProperties

19. Activities (Contd.) & Introduction to Data Transform

- ActivitiesContd.
 - DataTransforms
 - How to Set values with DataTransforms
 - How to set default propertyValues
- Data Transform andSuperclassing

21. Work Queue, Work Pool and Workgroup

- Work QueueConfiguration
- WorkgroupConfiguration
- Configuring Report Definition in WorkQueue

23. Performance Tools

- PAL
- PLA
- DB Trace
- PerformanceProfiler

Introduction to ComplianceScore

24. Agents

- Introduction to Agents
- Agent Types
- Agent Configuration
- Tracing the Agent

25. Access Group, Access Role & Rule Resolution

- Introduction to Access Group
- Introduction to Access Roles
- ABAC & RBAC Configuration
- Introduction to Rule Resolution Algorithm

26. PEGA PRPC Advanced Concepts

- Pega Web Mashup Configuration & Attributes
- Mobile Apps for PEGA Application & Offline Processing

27. Portal and Rule Delegation

- Introduction to PEGA Portals
- Portal Types
- Creating Portal Rules
- Referencing a Portal Rule
- Introduction to delegating rule management to Business Users
- Business Rules Delegation

28. Packaging and Deployment

- Introduction to creating Packages
- Product Rule and Configuration
- Creating a Product File
- Deploying a Product File
- Product File Export and Import

29. PEGA Validations & Guardrails

- Creating a Validate Rule
- Using a Validate Rule
- Validating a Flow Action with Validate Rules
- Calling Validate Rule from Activities
- Introduction to PEGA Guardrails
- 10 Guardrails



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